



Microsoft Online Services Subprocessors List

This list identifies the subprocessors authorized to access customer data and personal data in Microsoft’s Online Services. Any such subprocessors will be permitted to process customer data or personal data only to deliver the services Microsoft has retained them to provide, and they are prohibited from using such data for any other purpose. These subprocessors (including their subsidiaries) may provide services to one or more of the online services. The list below may not apply to previews or other services not yet in general release.

Subprocessors who provide technologies to power certain Microsoft Online Services

The following subprocessors provide technologies used to deliver specific Microsoft Online Services. If you deploy one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access customer data or personal data in the course of helping to provide that service.

| Subprocessor | Service Provided | Corporate Location |
|---|---|---------------------------|
| Accenture LLC | SAP HANA on Azure (Large Instances) | Ireland |
| Akamai CDN | Content Delivery Network (CDN) | United States |
| AT&T Inc [Merged from previous personal data list] | Multi-factor Authentication | United States |
| CenturyLink, Inc [Merged from previous personal data list] | Multi-factor Authentication | United States |
| CLX Communications (f/k/a Sinch) [Merged from previous personal data list] | Multi-factor Authentication | Sweden |
| Databricks, Inc | Azure Databricks | United States |
| Infobip Ltd [Merged from previous personal data list] | Multi-factor Authentication | United Kingdom |
| NetApp, Inc (Added to the list May 13, 2019) | Azure NetApp Files | United States |
| Nexmo, Inc [Merged from previous personal data list] | Multi-factor Authentication | United States |
| Red Hat, Inc (Added to the list May 13, 2019) | Azure Red Hat OpenShift | United States |
| TeleSign | Multi-factor Authentication | United States |
| Twilio Inc | Multi-factor Authentication | United States |
| Verizon Communications Inc. (f/k/a Edgecast Networks, MCI) | Content Delivery Network (CDN) Multi-factor Authentication | United States |

Subprocessors who provide ancillary services to support Microsoft Online Services

The following subprocessors provide ancillary services to help support, operate, and maintain the Online Services. In such cases, the subprocessor(s) identified may process, store, or otherwise access limited customer data or personal data in the course of providing their ancillary services.

| Subprocessor | Service Provided | Corporate Location |
|---|---|---------------------------|
| Amazon Web Services [As a result of Microsoft acquisitions; merged from previous personal data list] | Cloudyn, CloudCycle (legacy customers), Xamarin, HockeyApp, App | United States |



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| | Center – compute, storage, and web services | |
| Interana | Teams, Stream, SharePoint Online, OneDrive for Business Service operational analytics | United States |
| Intercom, Inc | App Center - Customer chat and support | United States |
| Sentry | StaffHub - Customer Support | United States |
| TeleSign | StaffHub - verification and invitations | United States |
| UserVoice | Process customer feedback | United States |

Subprocessors who provide contract staff

The following subprocessors provide contract staff that work in close coordination with Microsoft employees to help support, operate, and maintain the Microsoft Online Services and in the course of doing so may be exposed to customer data or personal data. In all such cases, customer data or personal data resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision. For example, a subprocessor may perform remote troubleshooting on a Microsoft server and in the course of doing so may be exposed to snippets of customer data in a server crash dump log. Activities of these subprocessors related to online services are in scope for applicable third party audits.

| Subprocessor | Corporate Location |
|---|--------------------|
| Accenture LLP (d/b/a Avanade Inc.) | Ireland |
| Akvelon Inc | United States |
| Allyis <small>[Merged from previous personal data list]</small> | United States |
| Atos IT Solutions and Services Inc | France |
| Blueprint Consulting Services | United States |
| CSI Interfusion Inc aka ChinaSoft International Technology Services Limited | China |
| CSRA Inc | United States |
| Direct Apps Inc., dba Launch Consulting, 110 Consulting (fka Matrix Resource Partners, Inc. d/b/a Averro) | United States |
| Experis (Manpower Group) | United States |
| HCL Technologies Ltd (HCL America Inc) | India |
| Infosys Ltd | India |
| Insight Global Inc | United States |
| Karmahub Inc <small>(Added to the list February 22, 2019)</small> | United States |
| Leidos Inc | United States |
| Lionbridge Technologies Inc | United States |
| Matchpoint | Israel |
| Mindtree Consulting Pvt Ltd | India |
| Pactera Technologies Inc | China |



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| Rational Interaction, Inc [Merged from previous personal data list] | United States |
| Samsung Electronics/Harman Connected Services (f/k/a ADITI TECHNOLOGIES PVT LTD) | South Korea |
| Slalom Consulting | |
| Sonata Software North America Inc | India |
| Tata Consultancy Services Ltd | India |
| TEKsystems | United States |
| Valorem Consulting Group LLC | United States |
| Wicersoft, Co. Ltd (Wicresoft North America Ltd) | China |
| Wipro Ltd | India |
| Zen3 Infosolutions Private Limited | United States |

Microsoft controlled subsidiaries and affiliates

The following Microsoft controlled subsidiaries and affiliates support, operate, deliver, and maintain the online services and in the course of doing so may process, store, or otherwise access customer data or personal data. This data resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision.

| Subsidiary Affiliates | Location(s) |
|--|----------------------|
| 3288212 Nova Scotia Limited | Canada |
| Europäisches Microsoft Innovations Center GmbH | Germany |
| Microsoft MCIO Schweiz GmbH | Switzerland |
| Microsoft (China) Company Limited | China |
| Microsoft 1968 South Africa (Pty) Limited | South Africa |
| Microsoft 1985 France SARL | France |
| Microsoft Canada Development Centre Co. | Canada |
| Microsoft Corporation (Abu Dhabi branch) | United Arab Emirates |
| Microsoft Corporation (India) Pvt Ltd | India |
| Microsoft Datacenter (Australia) Pty Limited | Australia |
| Microsoft Datacenter (Austria) GmbH | Austria |
| Microsoft Datacenter Chile S.A. | Chile |
| Microsoft Datacenter Holdings (HK) Limited | Hong Kong |
| Microsoft Datacenter Netherlands B.V. | Netherlands |
| Microsoft Deutschland MCIO GmbH | Germany |
| Microsoft Development Center Copenhagen ApS | Denmark |
| Microsoft Development Center Serbia | Serbia |
| Microsoft do Brasil Importação e Comércio de Software e Vídeo Games LTDA | Brasil |
| Microsoft Egypt, a Limited Liability Company | Egypt |
| Microsoft Ireland Operations Ltd. | Ireland |
| Microsoft Israel Research and Development (2002) Ltd. | Israel |



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|---|----------------|
| Microsoft Japan Co., Ltd. | Japan |
| Microsoft Korea, Inc. | South Korea |
| Microsoft Licensing, GP | USA |
| Microsoft Ltd. | United Kingdom |
| Microsoft Operations Pte Ltd | Singapore |
| Microsoft Oy | Finland |
| Microsoft Payments (Malaysia) Sdn Bhd | Malaysia |
| Microsoft Research & Development France SAS | France |
| Microsoft Research Lab India Private Ltd. | India |
| MSFT MCIO Limited | United Kingdom |

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| Change Description |
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| This update adds Stream to the products that utilize Interana as an ancillary service provider. |
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NOTICE AND DISCLAIMER: This document is subject to change at any time. Last updated on September 05, 2019.